

Basic Troubleshooting of Camera Performance and Operation Issues on the Fluke Ti25-Ti10-Ti9-TiR1-TiR-TiRx-TiS-TiXB Thermal Imagers

If there is a concern on performance or operation on the above models, the following basic troubleshooting should be performed prior to requesting or issuing a Service Return to Manufacturer Authorization (RMA).

1. Check battery level and condition of internal NiMH Battery.

Step 1: If battery level is low, please recharge before continuing.

Step 2: If battery will not charge, check to see if camera will operate when connected to AC Power.

Step 3: If the camera will operate on AC Power, but the battery will not hold a charge, please contact your local Authorized Fluke Sales Partner to order a replacement battery pack.

2. Refer to user manual to eliminate improper settings as a potential cause for the issue being reported.

Does this resolve the issue? *(If so, the issue was likely caused by one or more user settings on the camera. Please refer to User Manual for further operation and use of camera features.)*

3. If the issue is still present, please consider contacting appropriate local Fluke Technical Support in your region who will try to provide further assistance and troubleshooting.